

**Introduction** The purpose of the *SOA Local: Mid Argyll, Kintyre and the Islands* is to provide information about community planning partnership activities at a local level.

The purpose of this document is a record of additional information gathered through the SOA:Local workshop process which is not contained within the local delivery plan, but which maps other local activity partners are aware of which relates to the six outcomes of the SOA, as well as themes that arose which were considered to be opportunities for future development. This might be through updates to raise awareness of partners about work that is already happening or discussion and action planning to create additional activity.

This document should be cross-referenced with the SOA:Local to give a full picture of activity across Mid Argyll, Kintyre and the Islands.

## ***Outcome 1 – the economy is diverse and thriving***

<b>SOA Code</b>	<b>SOA Delivery Plan Action</b>	<b>Additional local activity we know is taking place, relating to these themes</b>	<b>Issues for future development</b>
1.1.2	Support an increase in international trade through more businesses trading internationally and businesses increasing international turnover	.	<ul style="list-style-type: none"> <li>• Are HIE changing their approvals process or policy or increasing the no of approvals available?</li> <li>• What are HIE doing to promote international trade?</li> </ul>
1.1.4	Support Business Growth (including social enterprise) through HIE / SE account management and Business Gateway (BG)		<ul style="list-style-type: none"> <li>• Promote Unwanted Fire Alarm Signal Policy with business in ATB: Reduced alarms=reduced downtime=increased productivity=increased profit.</li> <li>• Lack of Business Managers at local level.</li> <li>• Would prefer one point of contact to act as a business manager as banks are used to fill this need.</li> </ul>
1.1.7	Ensure businesses are ready to take advantage of the opportunities offered by improved Broadband speeds		<ul style="list-style-type: none"> <li>• Huge opportunity for online sales in Argyll: the Post Office works very well for this. Council should encourage this.</li> <li>• Financial assistance for businesses in remote areas to connect via satellite.</li> <li>• More help needed for communities to find their own solutions</li> </ul>
1.2.4	Prepare a plan to leverage inward investment opportunities at Machrihanish and Campbeltown		<ul style="list-style-type: none"> <li>• Mid Argyll wished to see something for Lochgilphead Industrial Estate also.</li> </ul>
1.2.6	Deliver Community Account Management	CDOs are supporting the development of Community Action/Investment/Development plans in partnership	

	model to support sustainable growth and community empowerment	with community councils and development trusts in Inveraray, Tarbert, Craignish and Kintyre.	
1.4.1	Increase awareness of marine employment, education and business opportunities through engagement with SAMS and all local stakeholders		<ul style="list-style-type: none"> <li>• Why not station a University facility at Machrihanish?</li> <li>• Islay History Trust &amp; Islay High School to link with SAMS?</li> </ul>
1.5.2	Influence delivery of Islay Tidal Array through infrastructure, inward investment, supply chain, employment and training	<p>Include Ocean floor energy/is Sanda Sound Demonstration project.</p> <p>1.5.1 <i>Mid Argyll Chamber of Commerce is developing a Community Investment Plan (supported by HIE)</i></p> <p>Hope to improve amenity and work with community councils and groups to bring this forward.</p>	
1.5.3	Support the development of the local energy supply chain	Biomass: Aqualibrium.	<ul style="list-style-type: none"> <li>• Wind, Tidal.</li> </ul>
1.6.1	Secure and maintain ongoing sustainability of the Argyll and Isles Tourism Co-Operative Ltd (AITC) to further develop the tourism value chain linked to the area's unique heritage, provenance and authenticity	Artmap etc Support Staff engaged.	<ul style="list-style-type: none"> <li>• Link I&amp;J Tourism and Marketing Group with A&amp;I Tourism Co-Operative</li> </ul>
1.6.2	Create partnership	Argyll & the Isles Tourism and local destination	<ul style="list-style-type: none"> <li>• Strengthen link between Kilmartin and</li> </ul>

	structures with the capacity and desire to develop the culture and heritage sector to maximise the unique opportunities provided by the unique culture and heritage of the area.	management organisations can help with this (HoATA, Explore Kintyre)	<p>Campbeltown Museums.</p> <ul style="list-style-type: none"> <li>• IJCVS in investigate the emergence of an umbrella group to link all art and crafts organisations locally enabling them to link to events off the island ie Artmap.</li> </ul>
1.6.3	Support the delivery of high quality tourism experiences across Argyll and Bute	I&J Tourism and Marketing Group pro-active.	<ul style="list-style-type: none"> <li>• Argyll &amp; the Isles Tourism and local destination management organisations can help with this (HoATA, Explore Kintyre).</li> </ul>
1.6.4	Build upon the local food and drink offering		
1.7.1	To provide support business starts in each of the four council administrative areas.	Include <i>Just Enterprise</i> and other support available to social enterprises.	
1.8.3	To optimise public sector employment and training opportunities including work experience, apprenticeships, graduate placements, research etc		<ul style="list-style-type: none"> <li>• Promote Fire &amp; Rescue Service opportunities and retained and volunteer officers, with local employers: describe job and benefits offered.</li> <li>• Local jobs to be advertised in the local press.</li> <li>• Graduates want local opportunities.</li> </ul>

1.8.4	Optimise local benefits through public sector procurement process through continued usage of supplier development programme, utilising community benefit clauses where appropriate		<ul style="list-style-type: none"><li>• Link with Islay Youth Action.</li><li>• MLC have Youth Worker who if suitably trained could deliver programme?</li><li>• Local produce to be offered in schools – meat from the local butcher, fruit and veg from the community garden, milk from local dairy.</li></ul>
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OTHER ISSUES: Focus group attendees want more detail – eg case studies.

Organisations and businesses need support with managing complex processes, eg planning, licensing etc.

<b>Outcome 2: We have infrastructure that supports growth</b>			
<b>SOA Code</b>	<b>SOA Delivery Plan Action</b>	<b>Additional local activity we know is taking place, relating to these themes</b>	<b>Issues for future development.</b>
2.1.1	To support Transport Scotland with their planned improvement works to the A82, A83 and A85		
2.1.2	To produce a Local Development Plan Action Programme with a focus on economic growth for Argyll and Bute covering essential services, connectivity including road, integrated transport, rail, ferries, ports, air, active travel, digital technology and grid. CHORD, TIF and Maritime Change Programme.		<ul style="list-style-type: none"> <li>• Link to Islay and Jura Transport Forum and Islay and Jura Ferry Group.</li> </ul>
2.1.4	Establish Green Networks in each of our main towns		
2.2.1	Deliver the roll out of		<ul style="list-style-type: none"> <li>• Communication of plans – when can people</li> </ul>

	high speed next generation broadband		expect this in each area – businesses will want to know.
		Community Broadband Scotland working with communities unlikely to benefit from the above programmes including the Argyll Isles Project which is looking to provide coverage to Colonsay, Jura, parts of Islay and the Craignish Peninsula	<ul style="list-style-type: none"> <li>• Continue to fill the gaps. Better awareness about speeds expected in remote areas for example Port Askaig / Portnahaven</li> </ul>
2.2.2	Work with key agencies to improve coverage and quality of mobile phone signals		<ul style="list-style-type: none"> <li>• Continual Vodafone failings 3G. Black spots around Loch Gorm, Islay. Signal on top of Kilchiaran, by Port Charlotte, would open up area.</li> </ul>
2.3.1	Influencing the scale and the speed of the investment in the grid	Local Energy Challenge Fund is allowing work to be progressed at MACC and Community Energy Scotland are working on a battery storage project on Gigha	<ul style="list-style-type: none"> <li>• Ongoing support for prioritising community led renewables projects for grid capacity.</li> </ul>
2.4.1	To preserve and expand the supply of good quality housing units across all tenures to enable population growth		
2.6.1	To undertake Action Plans for each of our six main town centres	A Team Town model is being developed to bring together Council services and other partners with a view to identifying the issues in each of our town and developing an action plan to address these. This approach will be piloted in Dunoon and if successful will be rolled out to other towns.	
2.7.4	Develop a plan to		<ul style="list-style-type: none"> <li>• There must be a link to tourism in this – we can't</li> </ul>

	promote our Piers and Harbours		justify developing piers and harbours without the business to support them. If we attract cruise ships we will have to undertake development.
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OTHER ISSUES:

“Access Officers” to help people through grant processes etc planning....as needed (this applies to lots of regulated areas).



**Outcome 3: Education, skills and training maximises opportunities for all**

SOA Code	SOA Delivery Plan Action	Additional local activity we know is taking place, relating to these themes.	Areas for future development
3.1.2i	Develop a range of programmes courses and qualifications for the Senior Phase to support schools and pupils with course options that reflect local labour market employment opportunities and opportunities for progression to further study		<ul style="list-style-type: none"> <li>• Standard method of reporting to Area Committee</li> <li>• Information and engagement with representatives from key industry sectors in the locality to influence curriculum architecture.</li> </ul>
3.1.5	Increase the number of young people achieving accredited learning opportunities.		<ul style="list-style-type: none"> <li>• Must focus on relevant skills with job opportunities at the end.</li> </ul>
3.2.1	Improve the alignment of education and training with business requirements and the economic opportunities in Argyll and Bute and beyond.		<ul style="list-style-type: none"> <li>• Have we ever tried to attract a call centre to the area – jobs in our area are not necessarily limited to work for the area</li> </ul>
3.2.	Increase the number of	Islay High School and IJCVS compiling a database of employers	

2	opportunities for work placements for Senior Phase pupils	and third sector orgs offering work placements and volunteering opportunities	
3.2.3	Provide new and existing SMEs in Argyll with the opportunity to access business skills workshops to help them develop		<ul style="list-style-type: none"> <li>• Sharing skills across businesses.</li> </ul>
3.2.4	Encourage local apprenticeships and training programmes which align with the demands of the local job market		<ul style="list-style-type: none"> <li>• Make it a condition of funding from Strategic Housing fund. Islay Energy Trust – Community Benefit Society.</li> </ul>
3.2.5	Increase the number of targeted recruitment and training Community Benefits (e.g. apprenticeships, jobs, leadership training etc)		<ul style="list-style-type: none"> <li>• Should have a broader overview of community benefit opportunities from forthcoming procurement as only one example given.</li> </ul>
3.2.7	Develop a curriculum for Argyll College which is responsive to local needs		<ul style="list-style-type: none"> <li>• IT/Computing. Relevant skills.</li> </ul>
3.4.3	Increase the number of young people engaged in volunteering	Saltire Activity Agreements	

		Duke of Edinburgh (Duke of Edinburgh to be set up on Islay in 2015 )(IJCVS)	
3.6.1	Support children and young people to promote good citizenship and engage in wider decision making with partner agencies	<p>Mid Argyll Youth Forum</p> <p>KYES, C'town Youth Café, Islay Youth Action / Islay Youth Forum</p> <p>Tarbert Youth Forum</p> <p>Young Leader Programme</p> <p>Argyll &amp; Bute Youth Forum meetings</p> <p>Mid Argyll, Kintyre, Youth Bank</p> <p>Student Council Tarbert Academy</p> <p>Islay and Tarbert are setting up Youth banks</p>	
3.6.2	Develop the Argyll Young Entrepreneurs website to support young entrepreneurs		<ul style="list-style-type: none"> <li>• Is the website stand alone activity or will there also be support, engagement and local promotion to encourage entrepreneurship?</li> <li>• HIE / Princes Trust.</li> </ul>
3.6.3	Increase the capacity of community groups	Support to third sector and community groups including training and wider community engagement	<ul style="list-style-type: none"> <li>• Offer legal, financial etc advice to encourage and ease taking on of new staff</li> </ul>
3.6.7	Provide opportunities for older people to be involved in community projects	Older people will be encouraged and supported engage in a range of projects and initiatives within the area	<ul style="list-style-type: none"> <li>• Continued funding of Community Resilience workers.</li> <li>• Transport major issue.</li> </ul>

MAKI SOA:Local Appendix to Area Community Planning Group report March 2015

OTHER ISSUES: Distance learning and distance working - not just looking to jobs available in the area. Traditional industries.

Fire service Cadet scheme.

Community Payback – using and developing skills and these in community justice system.

Gaelic language.

Accommodation for Columba's.

<b>Outcome 4: Children and young people have the best possible start.</b>			
<b>SOA Code</b>	<b>SOA Delivery Plan Action</b>	<b>Additional local activity we know is taking place, relating to these themes</b>	<b>Issues for future development</b>
4.4.1	Partner agencies provide more creative and positive local opportunities for training and employment for young people	Young people in the area will have access to media cafes and the Argyll Young Entrepreneurs website to find information about local opportunities for training and employment and receive support from project workers as required	<ul style="list-style-type: none"> <li>• <i>There are issues around the cost of childcare and the removal of barriers to re-entering the workforce. Transport is a barrier here, with some afterschools picking kids up and others not. After school clubs should be on school premises. Where there is demand in rural areas, they cannot overcome the costs of meeting Care Commission standards, and third sector provision needs support with this. The private sector is cheaper because it is unregulated. End of school and start of after-school must match in time and accessibility. After school suffers from its voluntary nature and provision can be tenuous – Lochgilphead and Campbeltown have both lost services.</i></li> <li>• <i>Transport to and from childcare and after school needs to be safe and appropriate – all the buses are in use by the schools at that time.</i></li> <li>• <i>Support and manage the recruitment of childminders as solution for rural areas.</i></li> <li>• <i>The cost/availability of childcare/after school care during holidays is a barrier. It is preferable that wages for parents improves so that the quality and availability of childcare can be maintained.</i></li> <li>• <i>Promoting the services to be registered with the Child Inspectorate</i></li> </ul>
			<ul style="list-style-type: none"> <li>• <i>Transport is a big barrier for equitable participation in extra-curricular activities. Students get free bus passes to attend school, but if they stay behind to participate they then have to pay to get home (except in Islay). This also applies</i></li> </ul>

			<i>if they have to use after school care.</i>
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OTHER ISSUES:

A full sheet of actions and performance indicators for this outcome were belatedly brought to the consultation, therefore engagement on this outcome (4) was limited .

<b>Outcome 5: People live active, healthier and independent lives.</b>			
<b>SOA Code</b>	<b>SOA Delivery Plan Action</b>	<b>Activity on the Ground</b>	<b>Issues for future exploration</b>
5.1.1	Continue to shift the balance of care from institutional to community based settings		<ul style="list-style-type: none"> <li>• Promote Fire and Rescue Service Home Fire Safety Initiative to assist safety in the home.</li> <li>• Needs Led – for some institutional may be best choice.</li> <li>• Better designed and adapted homes needed urgently.</li> </ul>
5.1.6	Maintain a new build social housing programme including housing for varying needs to enable people to live more independently		
5.1.7	Carers are identified, supported and enabled to fulfill their roles		<ul style="list-style-type: none"> <li>• Issues of Terms and Conditions and training for paid care staff.</li> <li>• Zero hours contracts make it difficult to recruit Support and training required to meet needs.</li> </ul>
5.2.1	Work in partnership to tackle obesity and diabetes	Health and Social Care Partnership and Council's/Independent leisure centres. Mid Argyll, Kintyre and Islay Health and Wellbeing Networks.	<ul style="list-style-type: none"> <li>• Support to 3<sup>rd</sup> sector and partnership working for health and wellbeing activities in relation to food and health.</li> <li>• NHS promote Counterweight. Increase hours for Diabetic nurse.</li> <li>• Funding Healthy Tuck in schools – after school</li> </ul>

5.2.2	Improve access and develop more opportunities for people to participate in physical exercise / activity	<p>Continued funding and development of the Active Schools Program</p> <p>Re – Launch ArgyllActive program in Mid Argyll</p> <p>Continue to support the Campbeltown community sports HUB initiative</p> <p>Zumba Gold classes started on Islay from Jan 2015.</p>	<p>clubs.</p> <ul style="list-style-type: none"> <li>• No Active Schools Co-ordinator on Islay.</li> <li>• Support to develop Active Older People’s Hub in Kintyre as a pilot, in partnership with Shopper-Aide and Monday Club.</li> <li>• Develop the current fitness class program to increase the type of exercise classes on offer in Mid Argyll: <ul style="list-style-type: none"> <li>○ Over 60’s</li> <li>○ Link Club activity,</li> <li>○ STEPS</li> </ul> </li> <li>• General review of charges and facilities. Council P/ship with Independent services: Joint Services.</li> <li>• MLC</li> <li>• Islay needs an all-weather pitch.</li> </ul>
5.2.3	Increase accessibility to outdoor environments / green spaces		<ul style="list-style-type: none"> <li>• Can we do any better than what already exists on websites, ie walkscotland? Transport to walks.</li> <li>• Website of walks on Islay – I&amp;JTMG ?</li> </ul>



5.4.1	Promote and build social networks to improve mental health	<p>Social groups are supported eg. Lunch Bunch monthly Community Lunch</p> <p>Flying Craft Squad – work with Care Homes and Sheltered Housing</p> <p>Establish Men’s Shed as community asset</p> <p>South Kintyre Seniors Forum has grown from single figures to over 50 in 2014. Groups use the opportunity to socialise, arrange activities and organise meetings out with the forum. Anticipate 75 Forum members in 2015.</p> <p>The introduction of the Happy Bus project has both addressed social isolation and allowed older people another means to access existing opportunities.</p> <p>Provision of STEPS courses</p> <p>Maintaining links with LINK clubs in Campbeltown and Islay</p>	<ul style="list-style-type: none"> <li>• Work with Islay Quilters?</li> <li>• Find location.</li> <li>• Work in partnership with other organisations and groups with a common aim</li> <li>• To run fortnightly drop in craft sessions to maintain links with past STEPS candidates</li> <li>• Support local Food Bank and refer clients to agencies who can provide additional support.</li> <li>• Links to Welfare reform more than mental health.</li> <li>• Identify Need.</li> </ul>
5.6.7	Adverse impacts of welfare reform are minimised		<ul style="list-style-type: none"> <li>• Foodbank should be here and ongoing. Should also include welfare support activities being delivered by Argyll and Bute Council, Housing associations, and Citizen’s Advice Bureau, (CAB) as well as 3<sup>rd</sup> sector organisations such as Tenant’s Associations.</li> <li>• Work in partnership with CAB. Further exploration of free access to computers. A&amp;B Adult Learning helps to make individuals capable of claiming and managing benefits online.</li> </ul>

OTHER ISSUES: none

<b>Outcome 6: People live in safer and stronger communities</b>			
<b>SOA Code</b>	<b>SOA Delivery Plan Action</b>	<b>Activity on the Ground</b>	<b>Issues for future exploration</b>
6.2.2	Ensure people are safe in their homes and the risk of harm and injury is reduced	Community Resilience – Falls Prevention work. Arthritis Care Scotland – self management strength and balance. MS Centre provides strength and balance awareness and safety awareness.	<ul style="list-style-type: none"> <li>• Links to opportunities with elderly support activities for delivery – eg Falls Prevention, Self Management. Engagement with the 3<sup>rd</sup> sector partners should be included.</li> <li>• Argyll FM cover MAKI.</li> </ul>
6.3.1	Ensure effective multi agency tasking processes are in place to tackle disorder, antisocial behaviour and assaults through identification of hot spot locations and the management of repeat offenders		<ul style="list-style-type: none"> <li>• Community Councils?</li> </ul>

6.4.3	Deliver education and prevention inputs to groups identified as high risk road users	Multi agency road safety group developing an action plan across Argyll and Bute to deliver a number of planned educational and prevention inputs to high risk road users	
6.5.2	People in Argyll and Bute receive appropriate and timely support for drug and/or alcohol problems		<ul style="list-style-type: none"> <li>• F2F consultation required.</li> </ul>
6.6.1	Work in partnership and support Community Councils to develop community emergency plans		
6.6.2	Develop training programme to test and review community emergency plans		
6.6.4	The third sector works to achieve sustainability and improve resilience (e.g. breadth of income streams)	<p>Organisations are given advice to source funding</p> <p>On Islay an interactive website developed for 3rd sector organisations</p> <p>IJCVS support funding to provide Duke of Edinburgh co-ordinator</p> <p>IJCVS support main grant BLF to support community</p> <p>Back office resource to establish for 3rd sector organisations</p>	<ul style="list-style-type: none"> <li>• TSI / A&amp;B Council</li> </ul>

6.6.5	<p>Communities are empowered through peer, social and third sector connections to work and play together and to have a voice which is heard</p> <p>Communities are empowered through peer, social and third sector connections to work and play together and to have a voice which is heard</p>	<p>The Happy bus accesses remote / rural communities, connecting communities, building capacity and enables users to have their voices heard politically.</p>	<ul style="list-style-type: none"> <li>• SOA delivery action plan repeated</li> <li>• IJCVS to investigate similar for Islay</li> <li>• Establish Islay Youth forum in partnership existing organisations</li> </ul>
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OTHER ISSUES: There is lots of scope for grass roots in 6.6 eg Mid Argyll Youth Development Services.